

CSC America **CSC EMEA**
CSC Brasil **CSC MENA**
CSC China **CSC India**
CSC CIS **CSC Southeast Asia**



GEBR. PFEIFFER
CUSTOMER SERVICE CENTER

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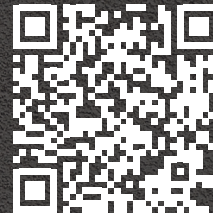


Original Parts

- » Long-term availability even of legacy spare parts
- » Global network (CSC) helping to have best local service and lead time
- » Our service team will support you in selecting the needed strategic spare parts for your machines
- » OEM parts guarantee latest designs in case of any changes

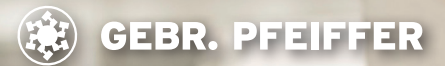


Scan this QR Code for more information about our services!



gebr-pfeiffer.com/service

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PFEIFFER SERVICE
 Reliable | Personal | Worldwide

An overview of our services and digital products.

Benefit from our range of services

Technical Services

- » Remote support after commissioning
- » Mechanical inspection/process inspection
- » On-site operations support after commissioning
- » Maintenance scheduling at regular intervals
- » Ongoing access to our Pfeiffer Service Team
- » Providing assistance to your staff
- » Up to date on our latest mechanical and process engineering news

Service Contracts

- » Remote diagnosis/support
- » Short-term support to reduce down-time
- » Mid-term support for sustainable solutions
- » Global network to support you on site
- » Efficient troubleshooting by experienced specialists
- » Service contracts can be tailored to your specific requirements

Trainings

- » Maintenance staff
- » Process staff
- » Standard or tailor-made training
- » Customized to skill level (beginner, expert, professional)
- » Remote/on-site/adjusted to shift patterns
- » Improve OEE by correct operating parameters
- » Improve OEE by reducing avoidable bottlenecks

Upgrades & Modernization

- » Who?
Will be performed by our experts
- » How?
Visit and inspection on site based on standardized processes
Audit report with proposals and quote
- » Why?
Optimize output
Save costs
Reduce consumption
Improve CO₂ balance
Toughen up machines for new legal requirements

Digital Products

- » Will be installed by our experts at your location & on site audit
- » **GPlink**
The foundation of all our digital products offers secure, efficient, and accessible data monitoring.
- » Choose between different GPpro modules to upgrade your mill
- » **GPpro AI**
Make your Pfeiffer mill more intelligent, sustainable, and efficient.
- » **GPpro CMS**
Boost the availability of your Pfeiffer Mill.
- » More GPpro modules available

Audits

- » Kick-off meeting about status quo (actual operating conditions)
- » Deep mechanical inspection
- » Deep process inspection (observation, measurements etc.)
- » Identifying bottlenecks in a targeted manner
- » Optimization paths through operation
- » Closing meeting to discuss results
- » Detailed audit report

GPlink

GPpro



Scan here to get more information!

